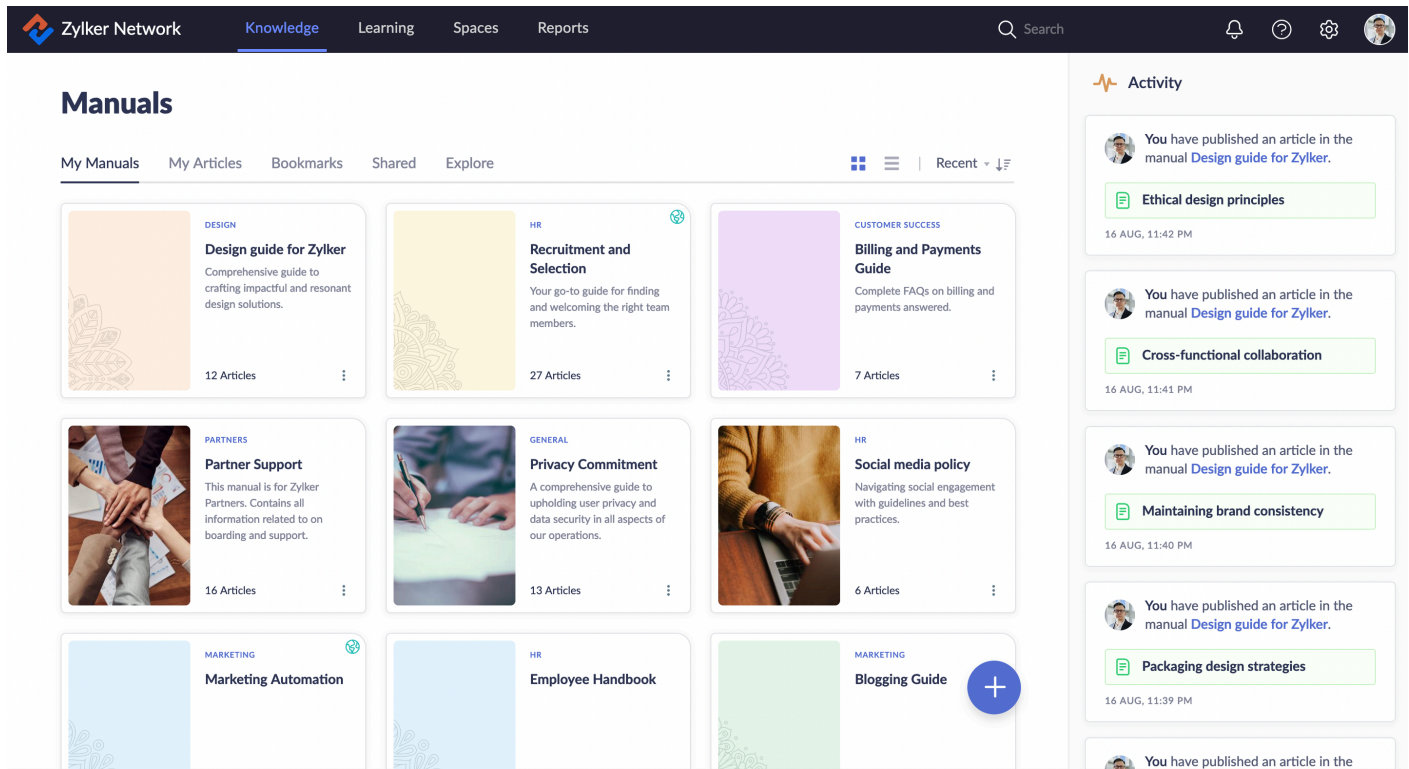**Zoho Corporation**

Using Zoho Learn as a knowledge base

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Build and manage a centralized knowledge base for your organization using Zoho Learn. You can get started with the following steps to create and share knowledge resources effectively:

Create and organize knowledge

Create a centralized knowledge repository to retain the knowledge in your organization. Build spaces to access knowledge from a common location. Create knowledge using articles and organize them in a structured hierarchy using manuals.

Share knowledge resources

Publish the articles and share your manuals with individual users or spaces in your hub. Assign admin, contributor, or reader privileges based on the needs of the users. Enable external sharing for your manuals to allow external or public users to access the manuals in your hub securely. To know more about sharing in Zoho Learn, visit [Sharing a manual](#).

Collaborate with other users

Add multiple contributors to your manuals and co-edit the same version of your articles using Zoho Learn's collaborative editor. Add comments in the editor to make improvements to the content before publishing. Provide feedback and participate in discussions using article upvotes, comments, replies, and @mentions.