



Visits Tracking

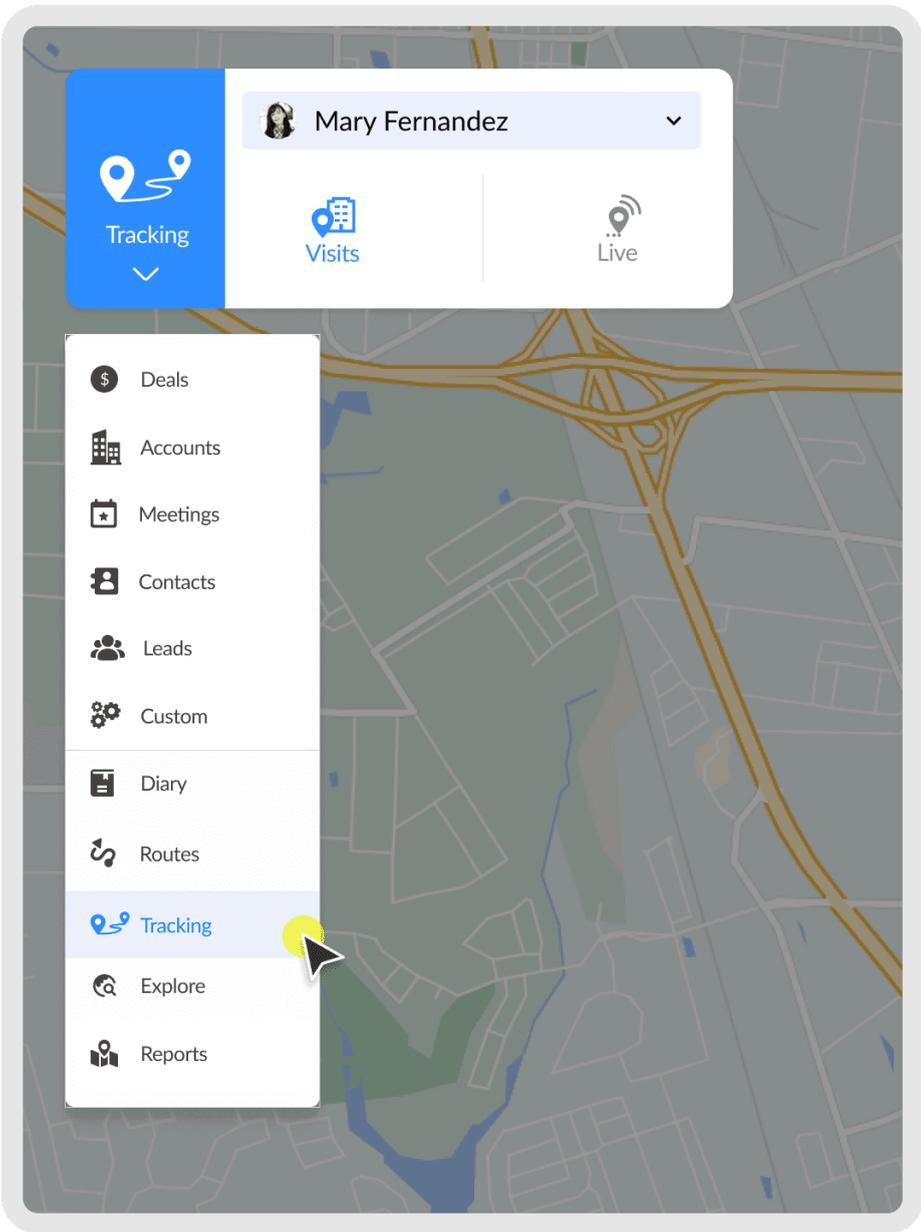
- ^ Table of contents
- Viewing Visits
- Representation of Visit Details
 - List View
 - On the map
 - Route Path
 - Stop Marker
 - Info Window

Visits tracking helps you view the visits (check-ins) made by users across multiple days on a map and view detailed info on each visit.

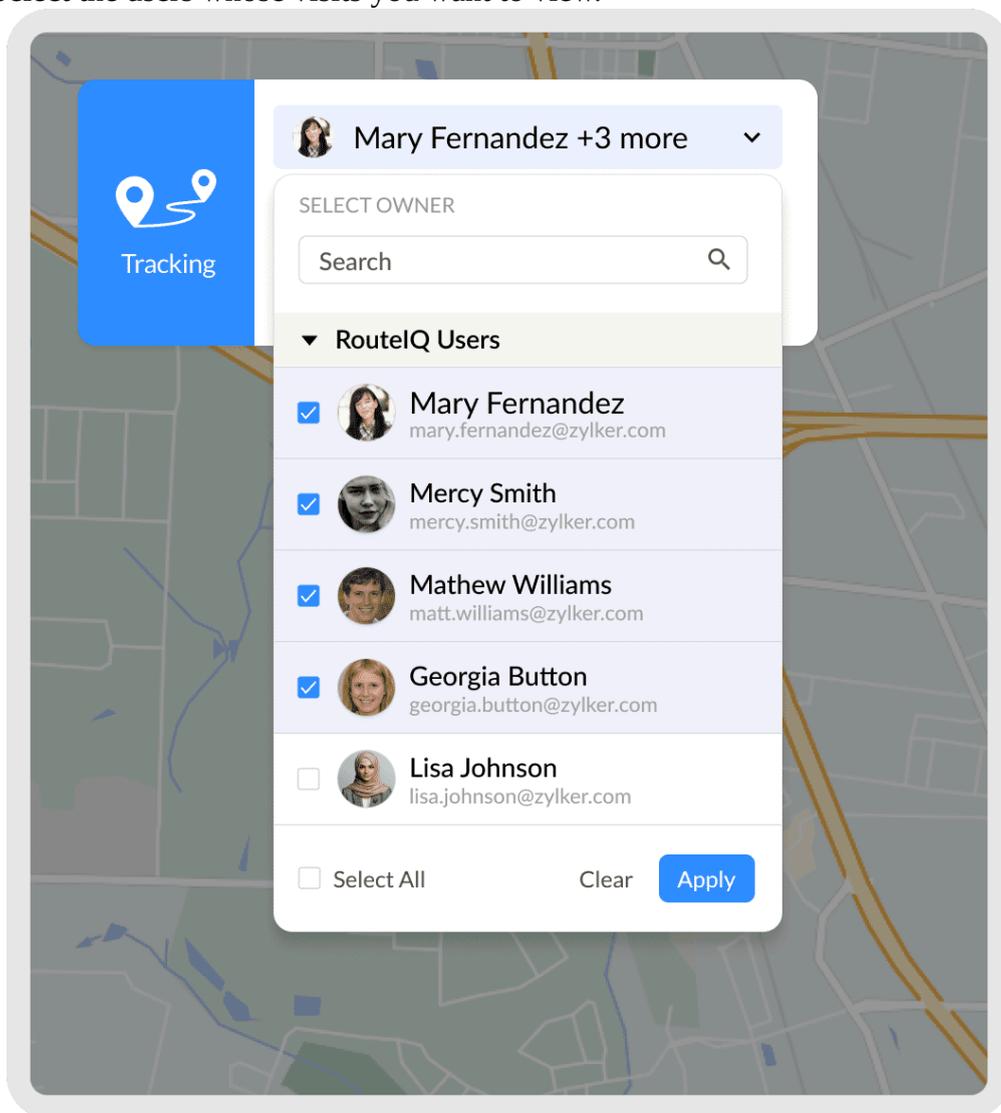
 This feature is available in the professional plan

Viewing Visits

1. Select Visits from the **Tracking** module in the RouteIQ

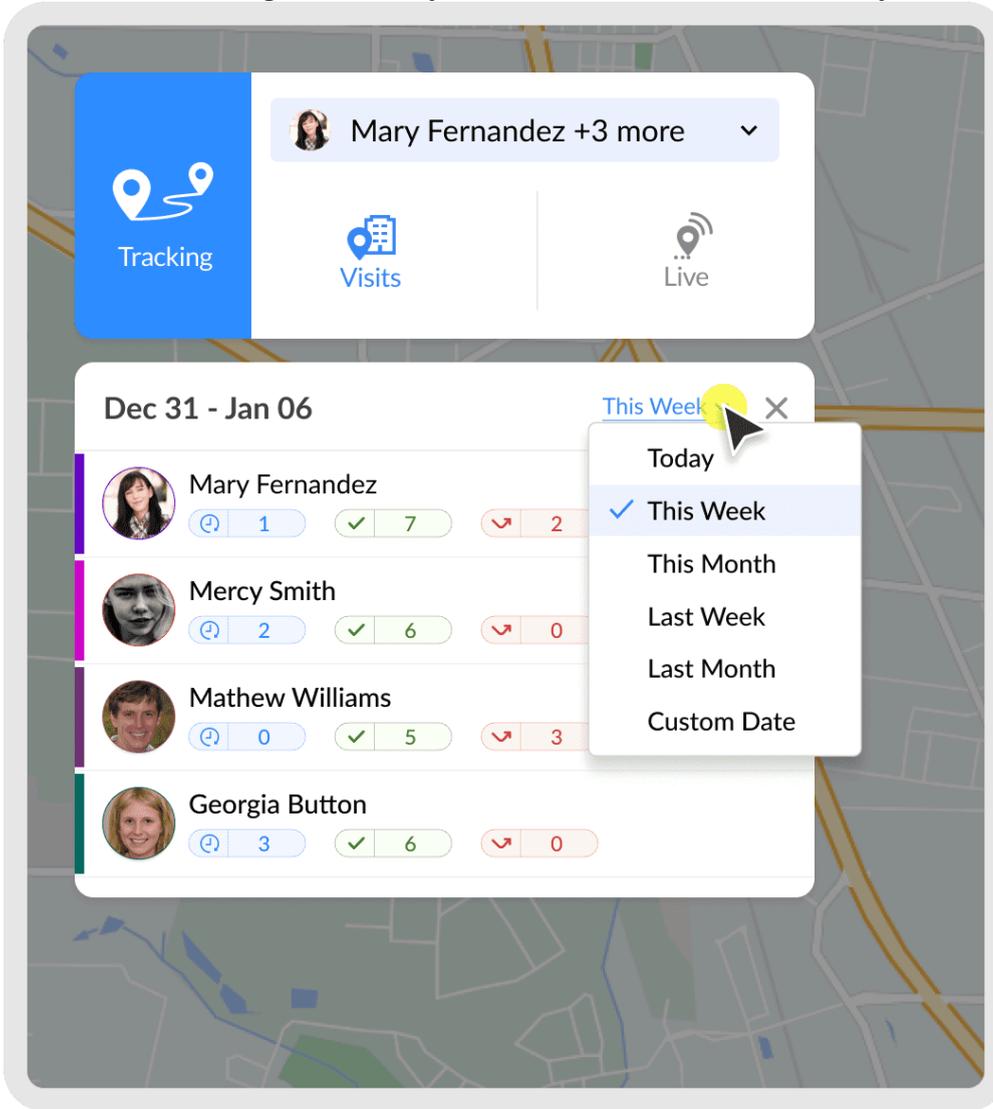


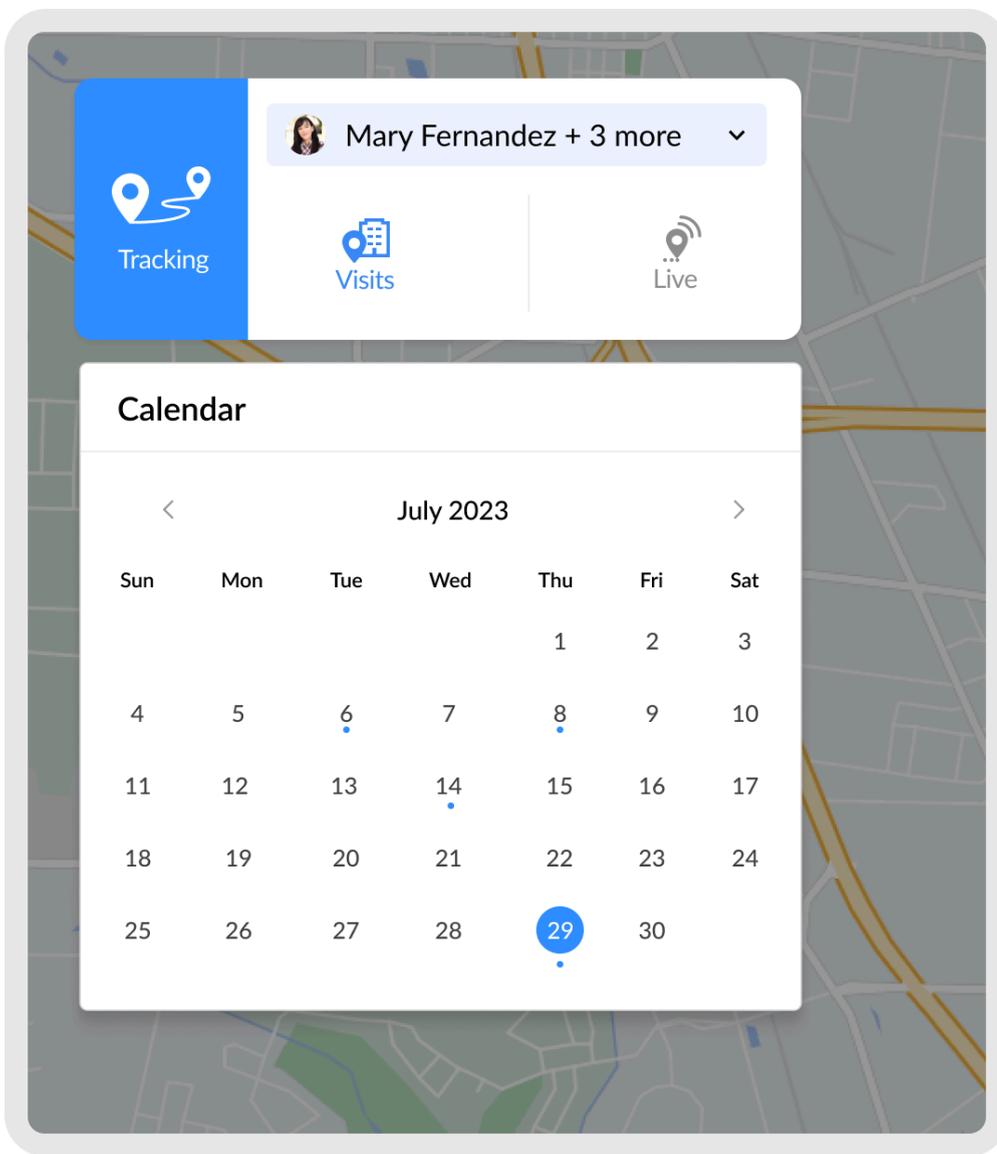
2. Select the users whose visits you want to view.



i Both RouteIQ and Non-RouteIQ (Only Zoho CRM) users' visits can be viewed in visits tracking.

3. Choose the date range on which you want to view visits. If needed you can choose a custom date.

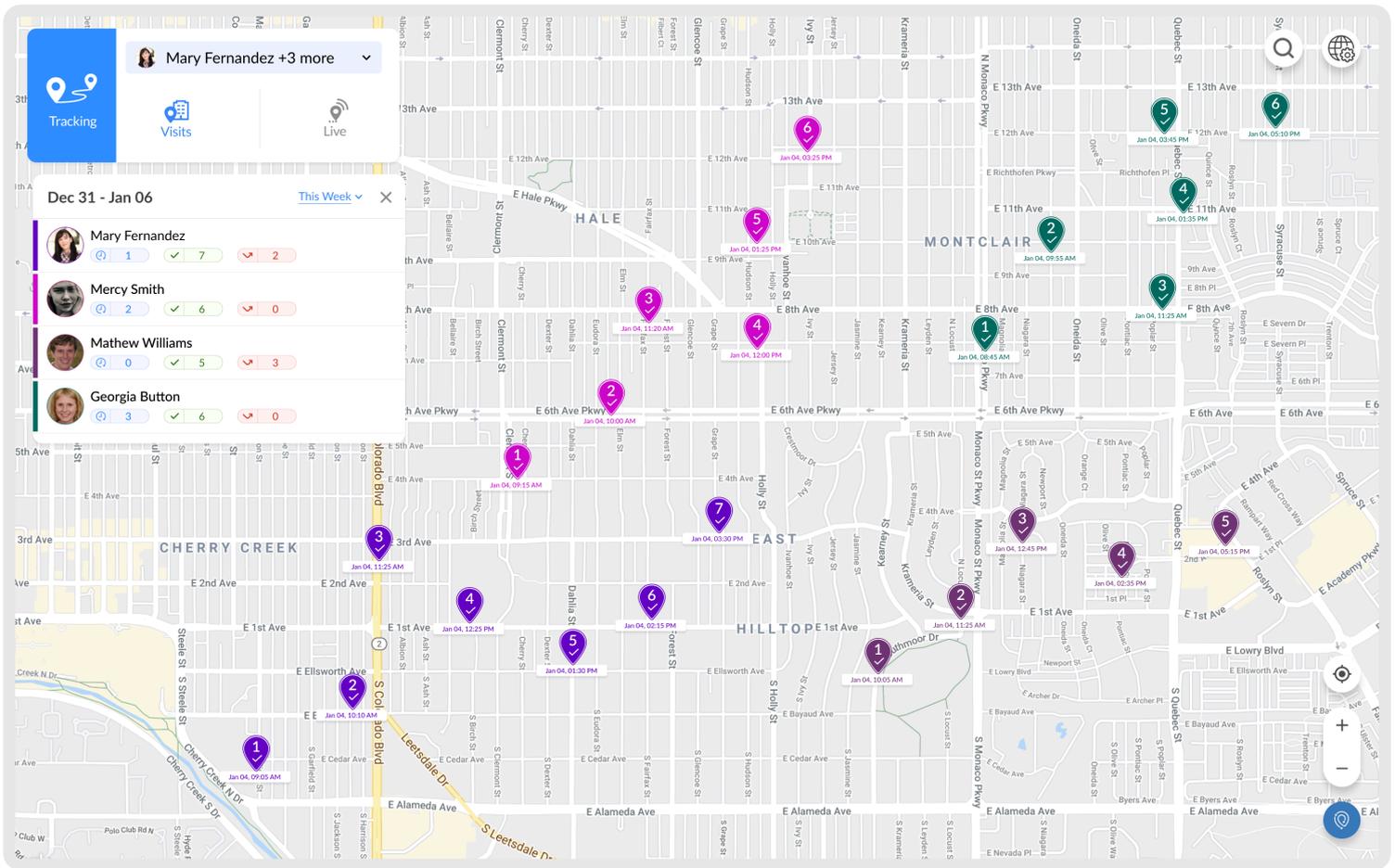




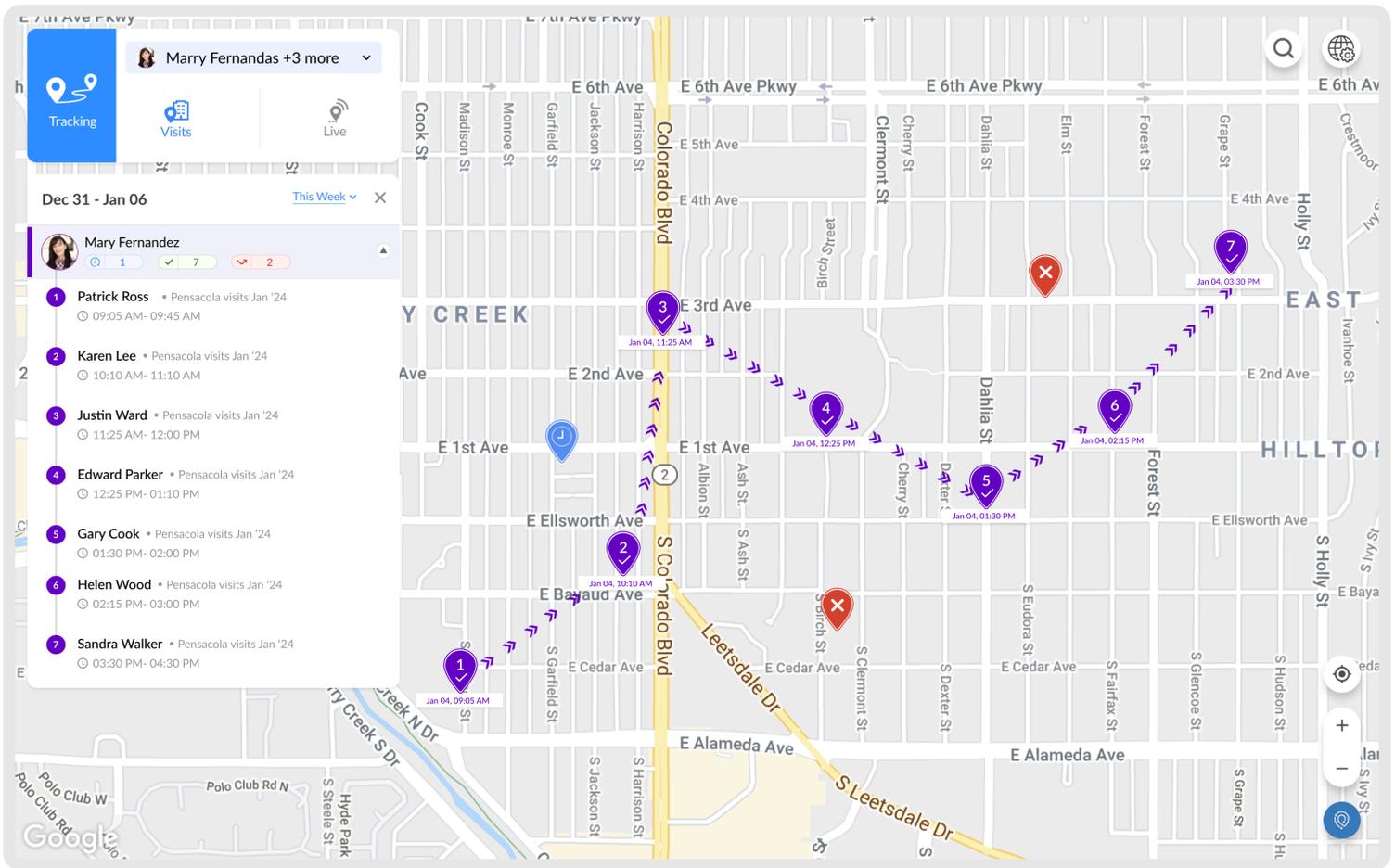
4. Now you'll be able to the visits the selected users in the selected date range.

i In the list view you'll be able to view their planned, completed and skipped visits. Only completed visits are shown on the map when multiple users are selected.

Only 1000 visits are displayed. Reduce the users selected or date range to view all the visits in the criteria.



5. Click on a user to view only their visits. Now the planned and skipped visits are also shown on the map with visits order trace.



Representation of Visit Details

Let's see how each of the visit details are represented in RouteIQ.

List View

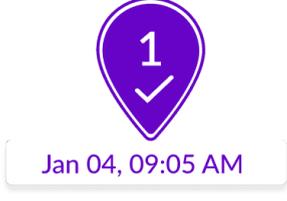
Image	Meaning
	User's name
	Planned visits count
	Completed visits count
	Skipped visits count
	Visit's name
	Visit's order
	Visit's route
Actual start time	
Actual end time	

On the map

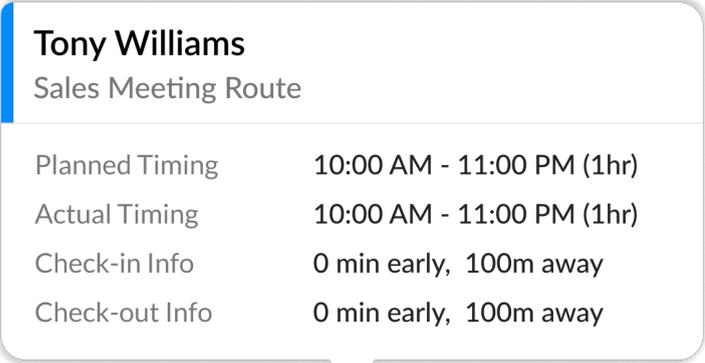
Route Path

Route Section Pattern	Reference Image	Meaning
Arrow Line		Visits Order Trace

Stop Marker

Stop pin	Icon	Meaning
Colored Pin		Visit's order number with check-in time
Blue Dot		Currently visited
Gray Pin with Clock		Planned visit
Red Pin with 'X'		Skipped visit

Info Window

Reference Image	Meaning
	Visit's Name
	Visit's Route
	Planned timing of the stop
	Actual timing of the stop
	Check-in time and location deviation
	Check-out time and location deviation

