



Audit Log

The **Audit log** captures the activities performed within the **Setup** of your FSM organization. This audit log can be viewed at **Setup > Data Administration > Audit Log**.

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Audit Log

All actions and events to this organization are recorded in a chronological order

Date

Last 30 days

User

Select User

Sub Type

Select Sub Type

Action

Select Action

Apply Filter

Log Time	Done By	Sub Type	Action
Feb 17, 2023 11:59 AM	latifa@zohomail	BUSINESS_HOURS	UPDATE
Feb 17, 2023 10:44 AM	latifa@zohomail	BUSINESS_HOURS	CREATE
Feb 14, 2023 05:04 PM	latifa@zohomail	DATA_EXPORT	DATA_EXPORT
Feb 14, 2023 05:04 PM	latifa@zohomail	DATA_EXPORT	DATA_EXPORT
Jan 27, 2023 12:49 PM	latifa@zohomail	WORKTYPES	CREATE
Jan 27, 2023 12:49 PM	latifa@zohomail	WORKTYPES	UPDATE
Jan 27, 2023 12:49 PM	latifa@zohomail	WORKTYPES	UPDATE
Jan 27, 2023 12:49 PM	latifa@zohomail	WORKTYPES	UPDATE

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50 Records per page

Click on an entry to see the details.

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Entity Log

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DateLast 30 daysUserSelect UserSub TypeSelect

Log Time	Done By
Feb 17, 2023 11:59 AM	Settina W. Fornale
Feb 17, 2023 10:44 AM	Settina W. Fornale
Feb 14, 2023 05:04 PM	Settina W. Fornale
Feb 14, 2023 05:04 PM	Settina W. Fornale
Jan 27, 2023 12:49 PM	Settina W. Fornale
Jan 27, 2023 12:49 PM	Settina W. Fornale
Jan 27, 2023 12:49 PM	Settina W. Fornale
Jan 27, 2023 12:49 PM	Settina W. Fornale

Log Details

Current Log Information

ActionUPDATE

Sub TypeBUSINESS_HOURS

Log TypeUSER_SETTINGS

Logged BySettina W. Fornale

Logged TimeFeb 17, 2023 11:59 AM

IP Address121.244.91.20

Updated Business Hours Detail

Business HoursCustom Hours

Week Starts OnMonday

Business DaysMonday, Tuesday, Wednesday, Thursday, Friday

Filters

Any of the following filters can be applied along with the **Date** filter to obtain the audit log entries:

- User
- Sub Type
- Action

Date Filter

The date filter will have the following values:

- Today
- Yesterday
- Last 7 days
- Last 30 days
- Specific date - Any date within the previous 60 days
- Custom Range - Any date range within the previous 60 days

User Filter

The user filter will list all the active users.

Sub Type Filter

The **Sub Type** filter lets you choose the feature or the setting that the user chooses to perform an **action** on. The following table lists the values of the sub type filter, and the corresponding feature or the setting.

Name	Description
Org Details	Setup > General > Organization Details
Business Hours	Setup > General > Business Hours
Currency	Setup > General > Currency
Users	Setup > Workforce > Users
Crew	Setup > Workforce > Crew
Service Territories	Setup > Workforce > Service Territories
Skills	Setup > Workforce > Skills
Other Settings	Setup > Field Service Settings > Other Settings
Status Settings	Setup > Customization > Status Settings
Field Updates	Setup > Automation > Field Updates
Billing Setup	Setup > Billing > Setup
Data Export	Setup > Data Administration > Data Export
APIs	<ul style="list-style-type: none">• Setup > Developer Space > APIs• FSM REST API calls
Data Import	Data import in modules
Holidays	Setup > General > Holidays
Webhooks	Setup > Automation > Webhooks
Email Notifications	Setup > Automation > Email Notifications
Workflow Rules	Setup > Automation > Workflow Rules
Reports	Reports menu
Functions	Setup > Automation > Functions
Standalone Functions	Setup > Developer Space > Standalone Functions

Action Filter

The **Action** filter will have the values that the user can perform on the feature or the setting in the **sub type** filter.

- Create
- Update
- Delete
- Enable
- Disable

- Data Import
- Data Export

<https://help.zoho.com/portal/en/kb/fsm/data-administration/articles/fsm-audit-logs#Filters>