**Zoho Corporation**

# Customizing Default and Additional Language Messages

With Zoho Survey, you can create and customize surveys, as well as translate them to different languages. Zoho Survey supports **135** languages, of which **91** are completely supported and **44** are partially supported. In addition to translating survey questions, you can also customize your application's error and general messages for completely and partially supported languages.
**Note**: The default language is the language with which the questionnaire is built. Additional languages are the other languages that the survey can be translated into.

## What are completely supported and partially supported languages?

**Completely supported languages** have complete translations for all system messages, error messages, and instructions. You only need to translate your survey content (questions and choices).
**Partially supported languages** require you to translate not only your survey content but also some system messages, error messages, and instructions.

## Use cases

Imagine a case where you are translating your survey into a language of your choice. You have translated all the questions in the survey and distributed them. While accessing the survey, users come across error messages being displayed in English. That would confuse the users accessing the survey. With Zoho Survey, you can customize the default messages and the error messages and translate them.
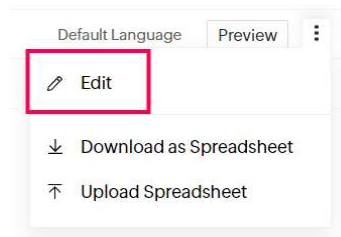
## Accessibility

**Default language** - Customization of messages is applicable from the Free plan and above.
**Additional language** - Customization of messages is applicable from the Pro plan and above.
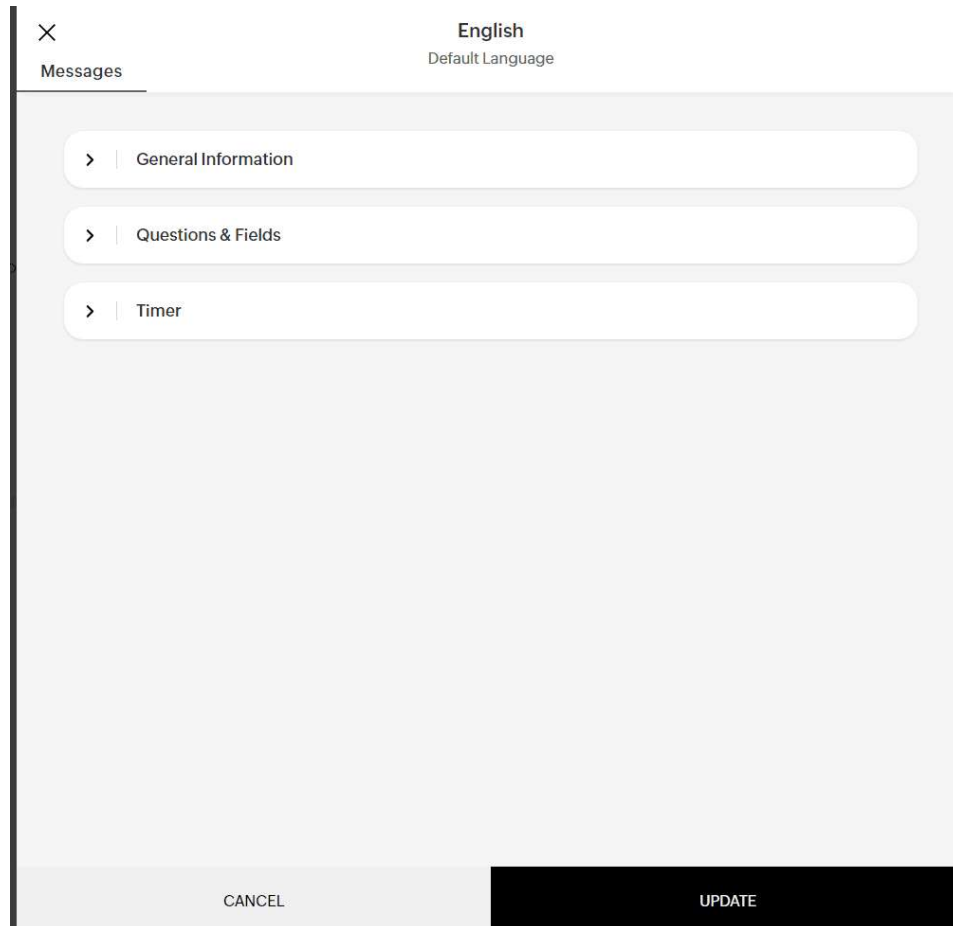
# How to customize messages in different language:

## Through Editor

1. Click the ellipsis icon and select **Edit**.



2. Here, you can customize the messages along with other messages.
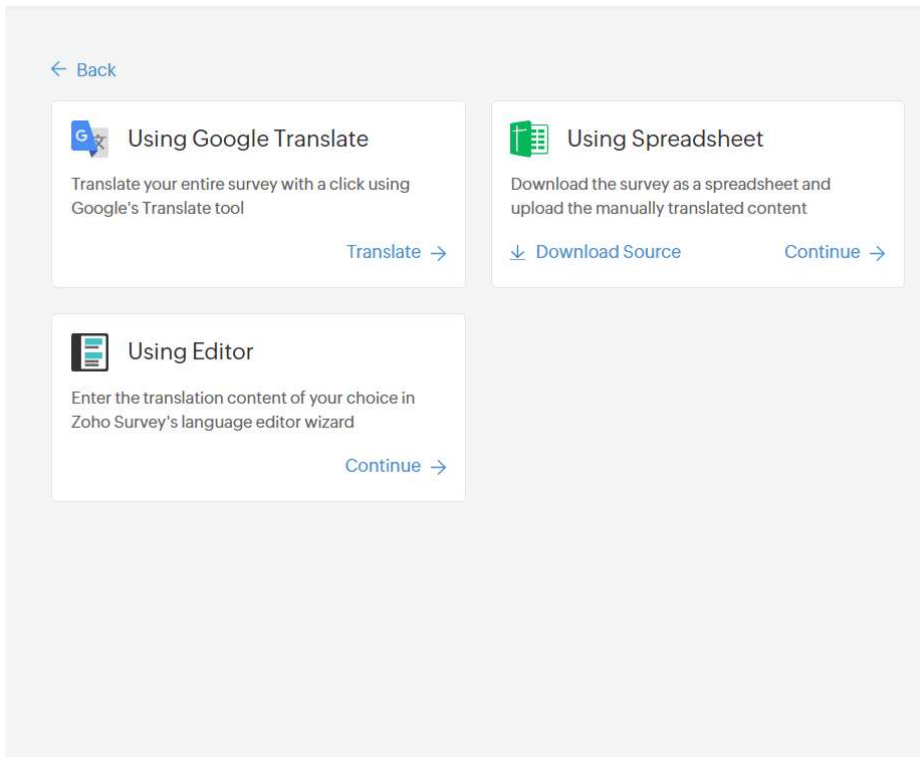


3. Once you have completed the customization, click on **UPDATE** to save them.

## Through Google Translate

1. On the **Settings** tab under the **Languages** section, click **Add languages**.

2. Choose the language from the list of dropdown and click **Next**.

3. Select **Google Translate** as the way to translate your survey.



4. Once you have added Google Translate, click on the ellipsis icon near the desired language and click **Edit**.

5. All the questions in the builder will be translated to the chosen language. You can also modify them.

6. If you have completed the modification, click **UPDATE**.

**Note**:

Using Google Translate, the questions in the builder can also be translated to the chosen language in a single click.

## Through Spreadsheet:

1. Click the ellipsis icon and select **Download Spreadsheet.**
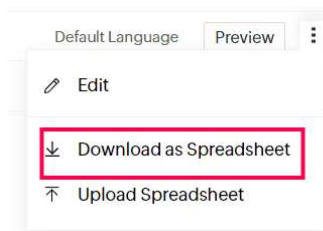


2. The downloaded sheet can also be password protected. Open the downloaded spreadsheet and customize the messages in the sheet.

**How to set a password for the downloaded sheet:**

- While selecting the option to download as spreadsheet, toggle the password button.
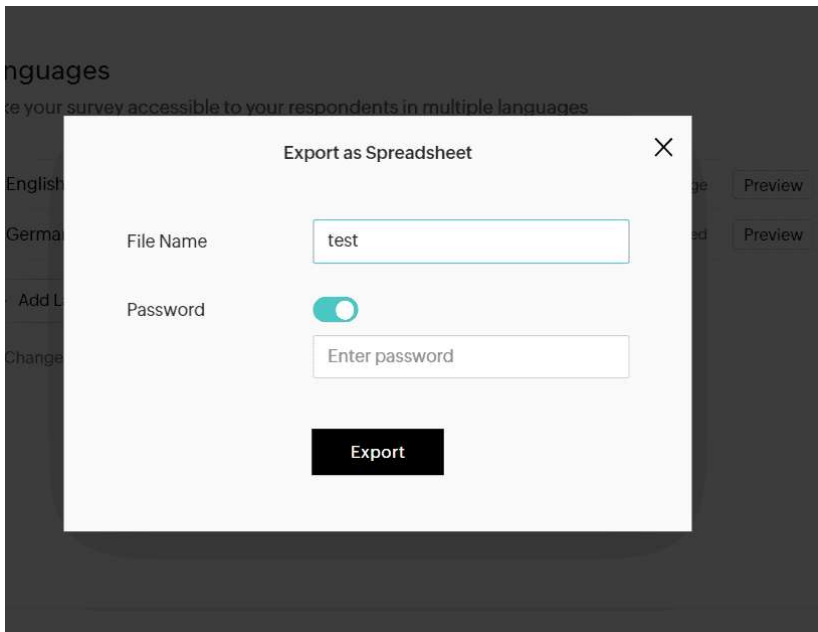
- Set the password for the sheet and click Export
- Use this password to access the exported spreadsheet.

3. For default language - Add the custom messages in the column, Custom Messages.



4. For additional languages, you can customize the questions and custom messages also.

5. After completing the customization, click on Upload the Spreadsheet to upload the translated content.

# Frequently Asked Questions

**1. How many languages do you support in the translate survey feature?**
We support the translation of surveys in over 135 languages, in which 91 are completely supported and 44 are partially supported.

**2. How can I use the same survey in different languages and consolidate the responses?**
You can translate the survey into multiple languages, and your respondents can answer the survey in their preferred language. The responses will be consolidated into the Reports section automatically. You can add a filter in Reports and filter the responses based on the chosen survey language.

**3. Is it possible to translate my survey to one of the Indian regional languages?**
Zoho Survey supports the translation of surveys into Indian regional languages, such as Gujarati, Marathi, Kannada, Urdu, Telugu, Punjabi, Odiya, Bengali, Hindi, Malayalam, and Tamil.

**4. Is it possible to add different language questions in the same survey?**
No, it is not possible to add different language questions to the same survey. However, you can translate your survey to many different language surveys.

**5. How can I translate the error messages to my language?**
You can translate the error messages using Google translate, Spreadsheet, or using the editor.

https://help.zoho.com/portal/en/kb/survey/settings/languages/articles/default-language-and-additional-languages-29-8-2024