



# Entity Log

You can oversee and track the activities in the FSM modules through the **Entity Log**. To view the Entity log, navigate to **Setup > Data Administration > Audit Log** and select the **Entity Log** tab.

Log Time	Done By	Module	Action
Feb 20, 2023 11:49 AM	Jane Rizzoli	Contacts	UPDATE
Feb 20, 2023 11:49 AM	Jane Rizzoli	WorkOrders	UPDATE
Feb 20, 2023 11:49 AM	Jane Rizzoli	Invoices	UPDATE
Feb 20, 2023 11:48 AM	Jane Rizzoli	Contacts	UPDATE
Feb 20, 2023 11:48 AM	Jane Rizzoli	WorkOrders	UPDATE
Feb 20, 2023 11:48 AM	Jane Rizzoli	Contacts	UPDATE
Feb 20, 2023 11:48 AM	Jane Rizzoli	WorkOrders	UPDATE
Feb 20, 2023 11:48 AM	Jane Rizzoli	Invoices	CREATE

Click on an entry to see its details. From the *Log Details* overlay, you can also navigate to the record in question.

The screenshot displays the Zoho FSM interface. On the left, the 'Setup' menu is visible with categories like General, Workforce, Field Service Settings, Customization, Email, Automation, Billing, Data Administration, and Developer Space. The 'Entity Log' is selected, showing a table of actions recorded in a chronological order. The table has columns for Date, User, and Done By. The right panel, titled 'Log Details', shows 'Current Log Information' with fields for Action (UPDATE), Module (WorkOrders), Log Type (MODULE), Logged By (Jane Rizzoli), and Logged Time (Feb 20, 2023 11:49 AM). Below this, 'Record Detail' shows 'Updated Record' as 'WO171', which is highlighted with a red arrow.

## Filters

Any of the following filters can be applied along with the **Date** filter to obtain the entity log entries:

- User
- Module
- Action
- Record Id

## Date Filter

The **Date** filter will have the following values:

- Today
- Yesterday
- Last 7 days
- Last 30 days
- Specific date - Any date within the previous 60 days
- Custom Range - Any date range within the previous 60 days

## User Filter

The user filter will list all the active users.

## Sub Type Filter

The **Sub Type** filter lets you choose the module that the user has performed an [action](#) on.

- Contacts
- Companies
- Requests
- Estimates
- Work Orders
- Service Appointments
- Assets
- Users
- Crew
- Trips
- Time Off
- Products (Services And Parts)
- Invoices

## **Action Filter**

The **Action** filter will have the values that the user can perform on the modules in the [sub type](#) filter.

- Create
- Update
- Delete

## **Record Id**

Filter to search entity logs using a specific module record ID.