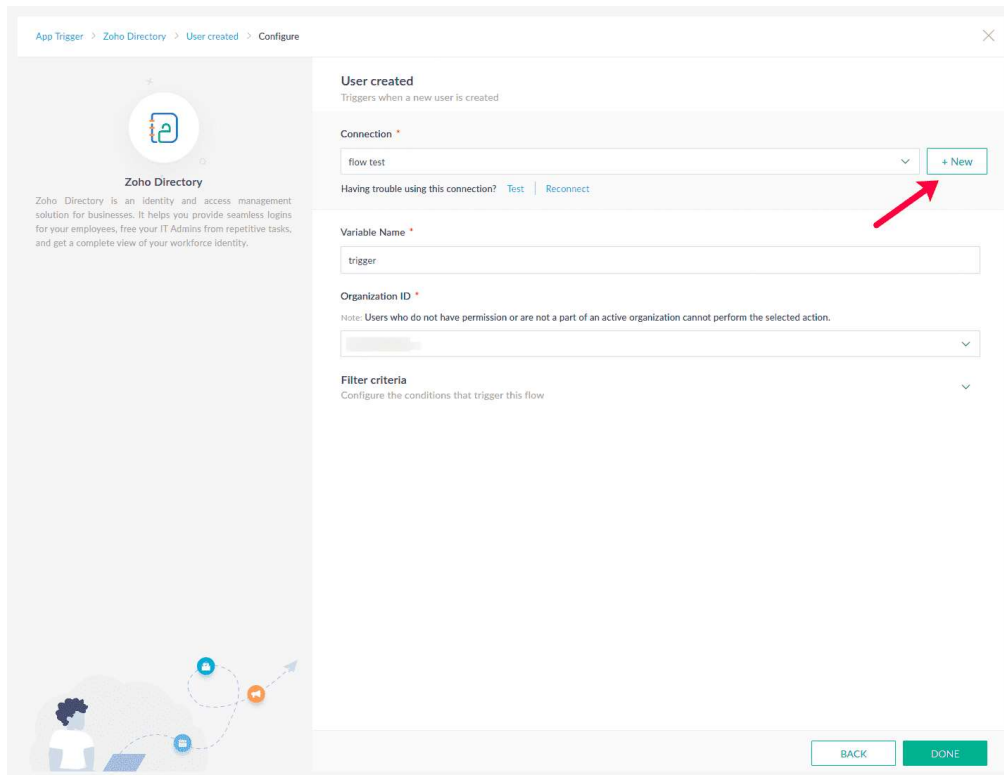# Zoho Directory

What is Zoho Directory?

Zoho Directory is identity and access management software designed to consolidate all organizational services into a unified platform.

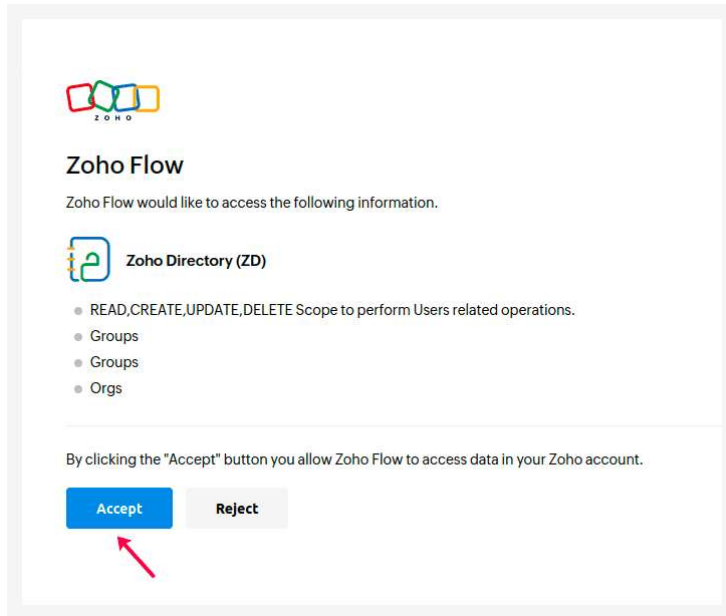## How to connect your Zoho Directory account to Zoho Flow

1. Select the required trigger or action and click Next.
2. If there are no existing Zoho Directory connections in your account, click Connect. Otherwise, click +New.

Alternatively, navigate to Settings and create a new connection by selecting Connections. Click Create connection, then choose Zoho Directory.

3. Enter the connection name and click Authorize.

4. Click Accept to grant Zoho Flow access to your account.

Triggers and actions available in Zoho Flow for Zoho Directory

Triggers

User activated
Use this trigger to initiate a flow whenever a user is activated in Zoho Directory. You can use filter criteria to trigger only when a particular user or a specific type of user is activated.

User added to group
Initiate a flow whenever a user is added to a group in Zoho Directory. Configure the trigger to only activate when users are added to a specific group.

User created
Initiate a flow whenever a user is added to Zoho Directory. It triggers for all users by default or for specific users based on criteria.

User deactivated
Initiate a flow whenever the admin deactivates a user from Zoho Directory. It triggers for all users by default or for particular users based on criteria.

User removed from group

Initiate a flow whenever a user is removed from a group in Zoho Directory. Configure the trigger to activate only when users are removed from a specific group.

User updated

Use this trigger to detect any change in the personal details of the user. It triggers for all users by default or for particular users based on criteria.

Actions

Activate user

Activate a user who has been deactivated from the organization in Zoho Directory. This action requires the Organization ID and the User ID of the user.

Update user

Update the personal details of a user in Zoho Directory. This action requires the Organization ID and the User ID of the user, along with all the information that needs updating.

Create user

Create an account for a new user in Zoho Directory. This action requires the Organization ID of the organization in which the user is to be created, along with all the user's personal details usually entered during account creation.

Add user to group

Add a user to a group in Zoho Directory. This action requires the Organization ID, User ID, Group ID of the group the user is to be added to, and the role (Member/Moderator/Follower) the user should have in the group.

Fetch user

Retrieve the personal details of existing users in Zoho Directory. This action requires the Organization ID and either the User ID or email address of the user.

Deactivate user

Deactivate a user from Zoho Directory. This action requires the Organization ID and the User ID.

📄 **Note**:

If you do not have any free licenses in Zoho Directory when a user is added or activated, the required number of licenses will automatically be added to your Zoho Directory subscription and prorated in your next billing cycle. Learn more about Zoho Directory's licensing model.

https://help.zoho.com/portal/en/kb/flow/user-guide/app-specific-documentation/articles/zoho-directory