



Zoho Corporation

Zoho Mail


What is Zoho Mail?

Zoho Mail is an ad-free email hosting service that ensures data privacy. You can take notes, add contacts, create documents, and attach them to emails with the built in integrations.

How to connect your Zoho Mail account to Zoho Flow

1. Select the trigger or action required. If you select a trigger, click **Next**.
2. If there are no existing Zoho Mail connections in your account, click **Connect**. Otherwise, click **New connection**.

App Trigger > Zoho Mail > New email > Configure

 **New email**
Triggers when a new email is received

Connection *

Choose Connection

+ New connection

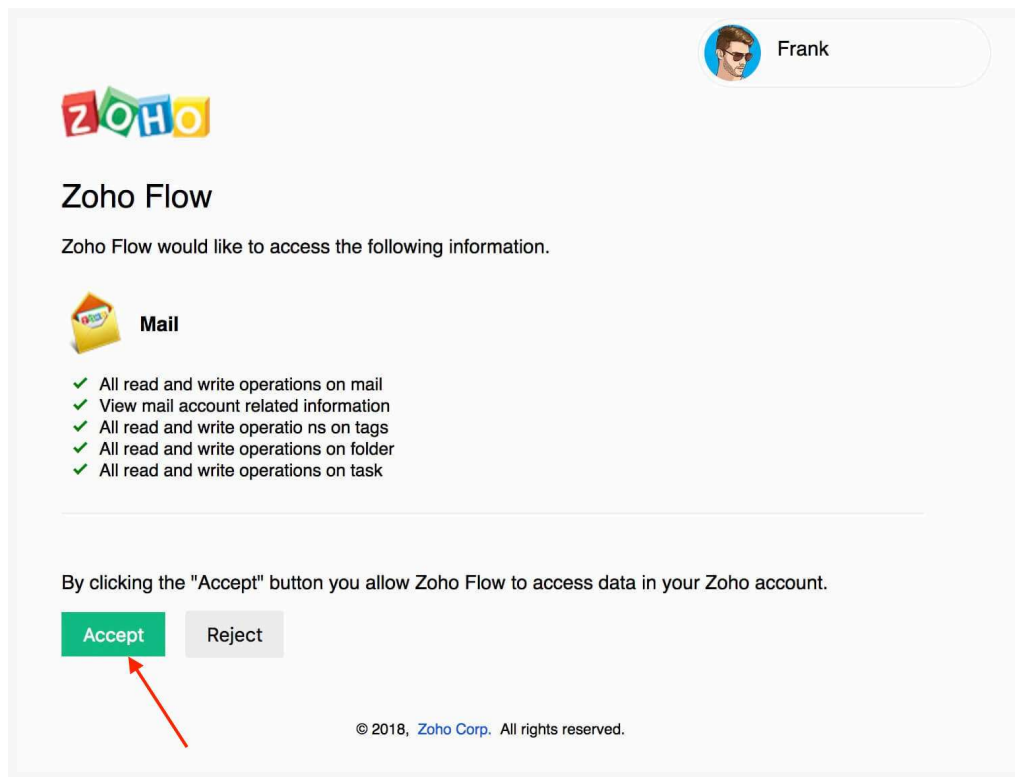
Variable Name *

trigger

Alternatively, you can create a new connection by navigating to **Settings**, then **Connections**. Click **Create connection** and choose **Zoho Mail**.

3. Enter a connection name, then click **Authorize**.

4. Click **Accept** to allow Zoho Flow to access your account.



API documentation

If you experience any Zoho Mail-related errors in your flows or if you wish to learn more about the Zoho Mail API, the API documentation can be found [here](#).

[Learn how to fix app-specific errors using API documentation](#)

Triggers and actions available in Zoho Mail

Triggers

[New email](#)

Notify your team on chat, add notes, or create a contact (if it doesn't already exist in your CRM) when a new email is received.

[New email from particular sender](#)

Create form entries, book appointments, or add event registrations when email from a particular sender is received.

[New email matching search](#)

Use this trigger to create tasks, tickets, or reports based on emails that match the search criteria.

Note: Refer to this [documentation](#) to learn more about search criteria.

Tagged email

This trigger lets you create notes, send reminders to your team on chat, and add data to your CRM when an email is tagged.

Note: This trigger works best when the email is tagged with Zoho Mail [filters](#).

Actions

Create draft

Create email drafts to review and send when payment above a certain value is made, or you're mentioned on social media.

Create folder

Use this action to create folders for new teams in your department or based on a schedule, such as every year.

Create task

Create tasks for new orders in your online store, new events, or new leads in your CRM.

Fetch email

This action lets you fetch more details about an email to use in the following actions.

Send email

Send thank-you emails for form submissions, warning emails for payment overdue, and offer emails to your customers.

https://help.zoho.com/portal/en/kb/flow/user-guide/app-specific-documentation/articles/zoho-mail-help#What_is_Zoho_Mail