



Contacts API

Contact CRUD APIs

Authorization

HeaderKey	Description
Authorization *	Zoho-oauthtoken<space><ACCESS_TOKEN>
Accept *	Set to application/json.

*All APIs are accessible under **zohovoice.contacts.ALL** scope.

[OAuth Doc](#)

Create Contact

Use this API to create a contact record.

POST <https://voice.zoho.com/rest/json/zv/contacts>

Scope: zohovoice.contacts.CREATE

Parameters

Param Name	Data Type	Description
contact *	string	Contact data as json. first_name and mobile keys are mandatory. JSON Schema: <pre>{"first_name":"<string>","last_name":"<string>","email":"<string>","mobile":"<string>","mobile1":"<string>","mobile2":"<string>","mobile3":"<string>","phone":"<string>","phone1":"<string>","phone2":"<string>","phone3":"<string>","company":"<string>","address":"<string>","state":"<string>","country":"<string>","is_favourite":"<string>","is_spam":"<string>","contact_status":{"id":"<id of status>","display_value":"<display value of status>"}}</pre> Get available contact statuses from the get contact status API below.

Response

SUCCESS

```
{
  "code": "200",
  "contacts": {
    "country": "",
    "created_time": 1728037831825,
    "is_spam": "",
    "address": "",
    "mobile": "+12015550123",
    "mobile1": "",
    "phone2": "",
    "last_name": "",
    "phone3": "",
    "is_favourite": "",
    "contact_id": 315000153768793,
    "phone1": "",
    "number": [
      "+12015550126"
    ],
    "phone": "",
    "mobile3": "",
    "mobile2": "",
    "contact_owner": 415005010526109,
    "company": "",
    "state": "",
    "first_name": "test",
    "email": ""
  },
  "status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "<App Error Code>",
  "message": "<Error Message>",
  "status": "ERROR"
}
```

Get All Contact Status

Use this API to get contact statuses.

GET https://voice.zoho.com/rest/json/zv/contacts/contact_status

Scope: zohovoice.contacts.READ

Response

SUCCESS

```
{
  "code": "200",
  "contact_status": [
    {
      "display_value": "Active",
      "id": "10000000000027"
    },
    {
      "display_value": "In Active",
      "id": "10000000000029"
    },
    {
      "display_value": "VIP",
      "id": "10000000000031"
    }
  ],
  "status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "<App Error Code>",
  "message": "<Error Message>",
  "status": "ERROR"
}
```

Get All Contacts

Use this API to get contacts.

GET <https://voice.zoho.com/rest/json/zv/contacts>

Scope: zohovoice.contacts.READ

Parameters

Param Name	Data Type	Description
totalCount	boolean	true/false (In case total count is needed)
from	integer	0
size	integer	1-50

Response

SUCCESS

```
{
  "code": "200",
  "meta": {
    "total": -1
  },
  "contacts": [
    {
      "country": "",
      "is_spam": "",
      "address": "",
      "mobile": "+15135493562",
      "mobile1": "",
      "phone2": "",
      "last_name": "8Foller",
      "phone3": "",
      "is_favourite": "",
      "contact_id": "347000014281004",
      "phone1": "",
      "phone": "+15135495601",
      "mobile3": "",
      "contact_owner": {
        "display_value": "Vignesh",
        "id": "347000000003015"
      },
      "mobile2": "",
```

```
    "company": "",
    "state": "",
    "first_name": "Andrej",
    "email": ""
  },
  {
    "country": "",
    "is_spam": "",
    "address": "",
    "mobile": "+18562644130",
    "mobile1": "",
    "phone2": "",
    "last_name": "91Venere",
    "phone3": "",
    "is_favourite": "",
    "contact_id": "347000014281005",
    "phone1": "",
    "phone": "+18566368749",
    "mobile3": "",
    "contact_owner": {
      "display_value": "Vignesh",
      "id": "347000000003015"
    },
    "mobile2": "",
    "company": "",
    "state": "",
    "first_name": "Art",
    "email": ""
  }
],
"status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "<App Error Code>",
  "message": "<Error Message>",
  "status": "ERROR"
}
```

Delete a Contact

Use this API to delete a contact record.

DELETE https://voice.zoho.com/rest/json/zv/contacts/<contact_id>

Scope: zohovoice.contacts.DELETE

Response

SUCCESS

```
{
  "code": "200",
  "contacts": "<contact_id>",
  "status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "<App Error Code>",
  "message": "<Error Message>",
  "status": "ERROR"
}
```

Get a Contact

Use this API to get a contact record.

GET https://voice.zoho.com/rest/json/zv/contacts/<contact_id>

Scope: zohovoice.contacts.READ

Response

SUCCESS

```
{
  "code": "200",
  "contacts": {
    "country": "",
    "created_time": 1728037831825,
    "is_spam": "",

```

```
{
  "address": "",
  "mobile": "+12015550123",
  "mobile1": "",
  "phone2": "",
  "last_name": "",
  "phone3": "",
  "is_favourite": "",
  "contact_id": 315000153768793,
  "phone1": "",
  "number": [
    "+12015550126"
  ],
  "phone": "",
  "mobile3": "",
  "mobile2": "",
  "contact_owner": 415005010526109,
  "company": "",
  "state": "",
  "first_name": "test",
  "email": ""
},
"status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "<App Error Code>",
  "message": "<Error Message>",
  "status": "ERROR"
}
```

Update a Contact

Use this API to update a contact record.

PUT https://voice.zoho.com/rest/json/zv/contacts/<contact_id>

Scope: zohovoice.contacts.UPDATE

Parameters

Param Name	Data Type	Description
contact *	string	Contact data as json. first_name and mobile keys are mandatory. JSON Schema: <pre>{ "first_name": "<string>", "last_name": "<string>", "email": "<string>", "mobile": "<string>", "mobile1": "<string>", "mobile2": "<string>", "mobile3": "<string>", "phone": "<string>", "phone1": "<string>", "phone2": "<string>", "phone3": "<string>", "company": "<string>", "address": "<string>", "state": "<string>", "country": "<string>", "is_favourite": "<string>", "is_spam": "<string>", "contact_status": { "id": "<id of status>", "display_value": "<display value of status>" } }</pre> Get available contact statuses from the get contact status API.

Response

SUCCESS

```
{
  "code": "200",
  "contacts": {
    "country": "",
    "created_time": 1728037831825,
    "is_spam": "",
    "address": "",
    "mobile": "+12015550123",
    "mobile1": "",
    "phone2": "",
    "last_name": "",
    "phone3": "",
    "is_favourite": "",
    "contact_id": 315000153768793,
    "phone1": "",
    "number": [
      "+12015550126"
    ],
    "phone": "",
    "mobile3": "",
    "mobile2": "",
    "contact_owner": 415005010526109,
    "company": "",
    "state": "",
  }
}
```

```
    "first_name": "test",  
    "email": ""  
  },  
  "status": "SUCCESS"  
}
```

FAILURE

```
{  
  "code": "<App Error Code>",  
  "message": "<Error Message>",  
  "status": "ERROR"  
}
```