



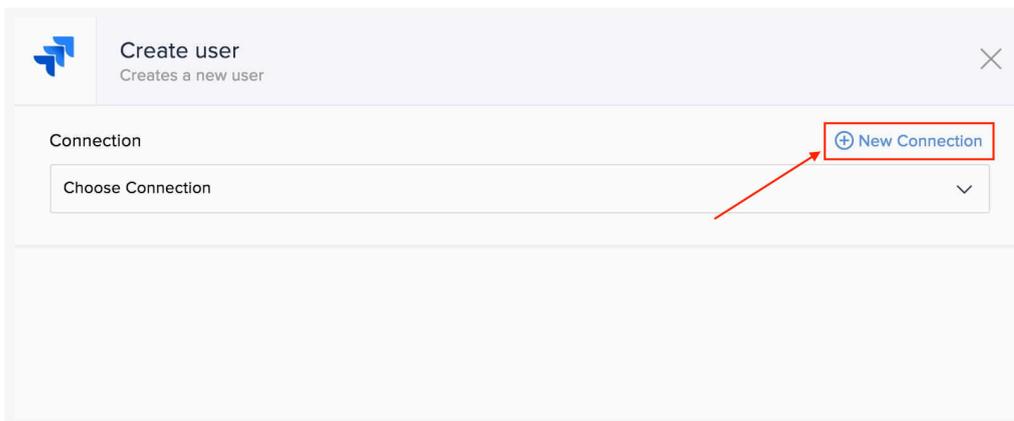
Jira Cloud

What is Jira Cloud?

Jira Cloud is project management software for agile teams. With features such as backlog prioritization, issue tracking, and sprint planning, you can plan and execute your projects effectively.

How to connect your Jira Cloud account to Zoho Flow

1. Select the trigger or action required. If you select a trigger, click **Next**.
2. If there are no existing Jira Cloud connections in your account, click **Connect**. Otherwise, click **New connection**.



3. Alternatively, you can create a new connection by navigating to **Settings**, then **Connections**. Click **Create connection** and choose **Jira Cloud**.
4. Enter a connection name and user email.
5. To get an API token, navigate to <https://id.atlassian.com/manage/api-tokens> and click **API Tokens**, then **Create API token**. Enter a label to identify the token and click **Create**. Your subdomain will be available in your Jira Cloud URL. For example, if you access your Jira Cloud account using <https://example.atlassian.net/>, then *example* is your subdomain.
6. Click **Authorize** to allow Zoho Flow to access your account.

API documentation

If you experience any Jira Cloud-related errors in your flows or if you wish to learn more about the Jira Cloud API, the API documentation can be found [here](#).

[Learn how to fix app-specific errors using API documentation](#)

Triggers and actions available in Zoho Flow

Triggers

New comment

This trigger lets you sync comments between your helpdesk software and Jira Cloud, or add notes when a new comment is added.

New issue

Use this trigger to create a ticket in your helpdesk software and notify the team on chat when a new issue is created.

New or updated work log

Sync work logs to your time tracking or resource management software using this trigger.

New project

Create new spreadsheets, deals in CRM software, or folders in document management software when a new project is created.

Updated issue

This trigger lets you update details of the specific ticket or add to notes when the details of an issue are updated.

Updated issue status

Use this trigger to caution respective teams via email if the issue status is updated to a specific value and needs immediate attention.

Actions

Create issue

Create issues based on form submissions, social media posts, or tagged emails.

Create user

This action lets you create users in your Jira Cloud account when new employee is added in your HR management software or a new agent is added in helpdesk software.

Update issue

Use this action to update the details of an issue based on updates in tickets, spreadsheet rows, or tasks.