



Power Dialer API

Create Power Dialer

Use this API to create Power Dialer campaign.

POST <https://voice.zoho.com/rest/json/zv/api/powerdialer>

OAuth Scope: ZohoVoice.powerdialer.CREATE

Parameters

Param Name	Data Type	Description
name	string	campaign name
break_duration_secs	int	snooze interval
assign_user	long	power dialer assign user id
contactDetails *	JSONArray	[{ "first_name": "ZohoVoice", "mobile": " " }]
field_mapping *	JSONObject	{ "defaultCC": "us" }

Response

SUCCESS

```
{  
  "code": "200",
```

```
"message": "success",  
"status": "SUCCESS"  
}
```

FAILURE

```
{  
  "code": "ZVT0052",  
  "message": "Unauthorized access.",  
  "status": "ERROR"  
}
```

Update Power Dialer

Use this API to update the power dialer campaign.

PUT <https://voice.zoho.com/rest/json/zv/api/powerdialer>

OAuth Scope: ZohoVoice.powerdialer.UPDATE

Parameters

Param Name	DataType	Description
campaign_id *	long	power dialer campaign id
name	string	campaign name
break_duration_secs	int	snooze interval
assign_user	long	power dialer assign iser
contactDetails *	JSONArray	[{ "first_name":"ZohoVoice", "mobile": " " }]
field_mapping *	JSONObject	{ "defaultCC":"us" }

Response

SUCCESS

```
{
  "code": "200",
  "message": "success",
  "status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "ZVT0052",
  "message": "Unauthorized access.",
  "status": "ERROR"
}
```

Delete Power Dialer

Use this API to delete the power dialer campaign.

DELETE <https://voice.zoho.com/rest/json/zv/api/powerdialer>

OAuth Scope: ZohoVoice.powerdialer.DELETE

Parameters

Param Name	Data Type	Description
campaign_id	long	power dialer campaign id
campaign_ids	JSONArray	power dialer campaign ids

Response

SUCCESS

```
{
  "code": "200",
  "records": {
    "44385000000225001": {
      "reason": "success",
      "status": "success"
    }
  }
}
```

```
},
"status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "ZVT0052",
  "message": "Unauthorized access.",
  "status": "ERROR"
}
```

READ Power Dialer

Use this API to read the power dialer campaign.

READ <https://voice.zoho.com/rest/json/zv/api/powerdialer>

OAuth Scope: ZohoVoice.powerdialer.READ

Parameters

Param Name	Data Type	Description
campaign_id	long	power dialer campaign id
from_index	int	get from index
to_index	int	get up to index
searchText	string	search power dialer name
searchStatus	string	search power dialer status
required_fields	JSONArray	get required fields
sort_by_field_name	string	sort by field name
is_asc	boolean	get data from ascending order

SUCCESS

```
{
  "code": "200",
  "records": [
    {
      "assign_user_name": "Alexander",
      "contact_upload_status": "success",

```

```
"name": "Zoho Voice Camapign",
"assign_user": "44385000000003005",
"created_by_name": "Alexander",
"created_by": "44385000000003005",
"total_contact_count": 4,
"campaign_id": "44385000000225001",
"status": "not_started"
},
{
  "assign_user_name": "Alexander",
  "contact_upload_status": "success",
  "name": "Zoho Mail Camapign",
  "assign_user": "44385000000003005",
  "created_by_name": "Alexander",
  "created_by": "44385000000003005",
  "total_contact_count": 4,
  "campaign_id": "44385000000225001",
  "status": "not_started"
}
],
"status": "SUCCESS"
}
```

FAILURE

```
{
  "code": "ZVT0052",
  "message": "Unauthorized access.",
  "status": "ERROR"
}
```