



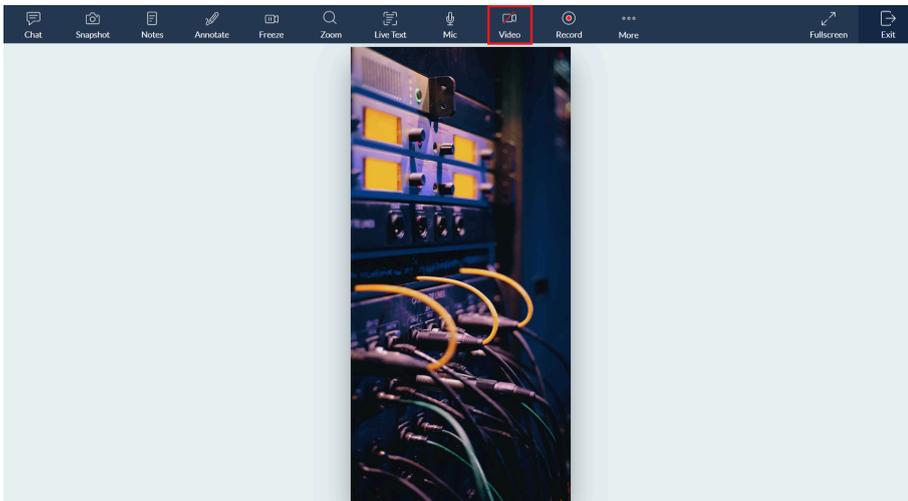
# Share camera

By default, a technician can access and view the customer's smartphone camera stream as soon as they join the session. What if the technician has an important product to show and wants to switch to their camera feed during the session?

In this case, the technician can use the **Share Camera** feature and let customers view their live camera stream. Using this feature, the technician can conduct live demos remotely, or give a walkthrough of the solution with the equipment they have on their side.

## To start sharing camera

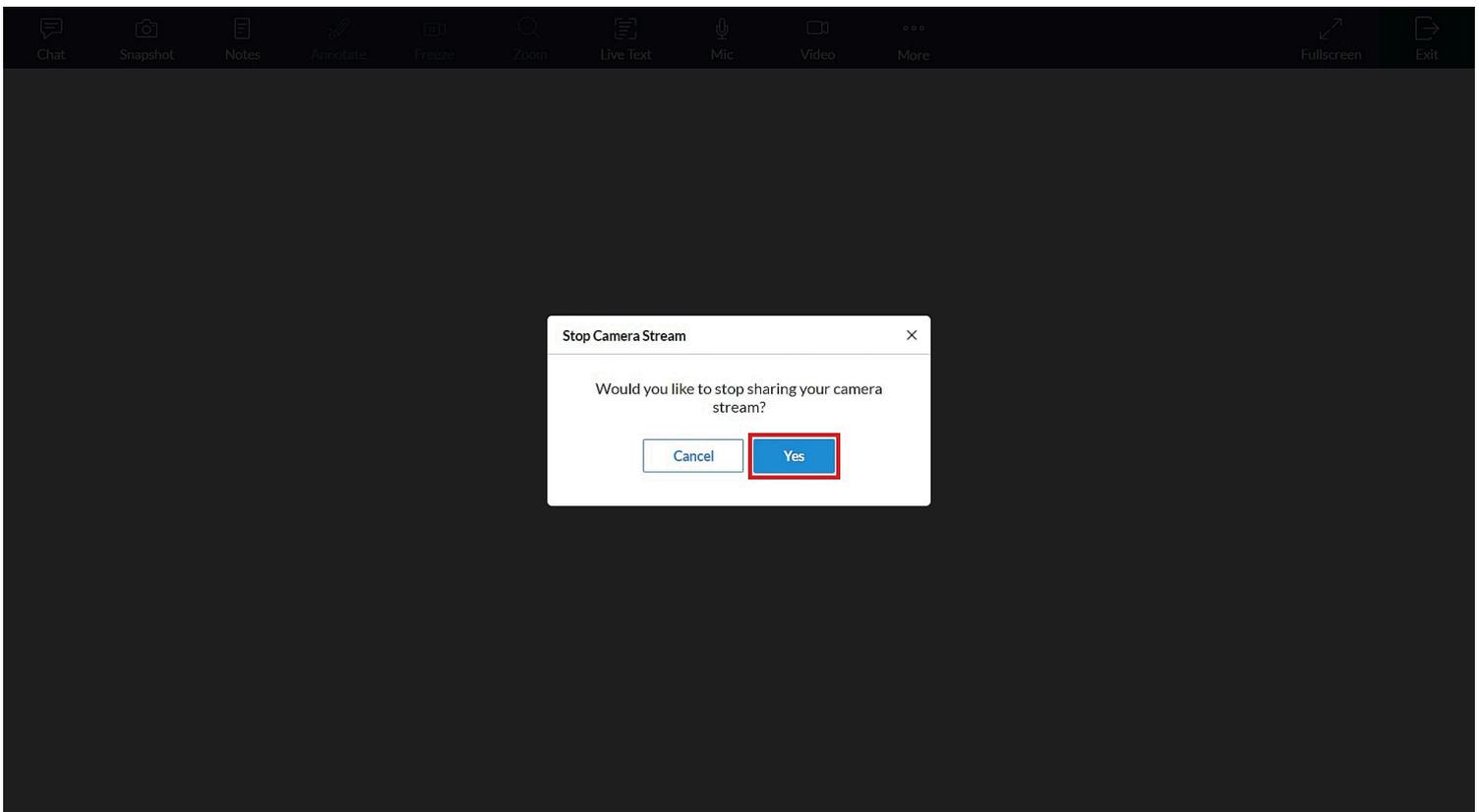
1. Start a session with a customer.
2. Once the customer joins the session, you will get to view their camera stream by default.
3. To share your camera stream, click the **Video** option given in the technician console and click **Share**.



4. The customer will be able to view your camera stream. They can also annotate and freeze your camera stream when required.

## To stop sharing camera

1. Click the **Video** option in the technician console.
2. Click **Yes** to stop sharing camera stream.



### Available Features after Sharing Camera

Feature	Technician	Customer
Draw Annotations	Only pen tool	All tools
Remove Annotations	X	✓
Freeze Camera	X	✓
Zoom	X	✓
Live Text Scan	✓	✓
Scan (QR/Barcode)	✓	✓
Snapshot	✓	X
Notes	✓	X
Record session	✓	X