



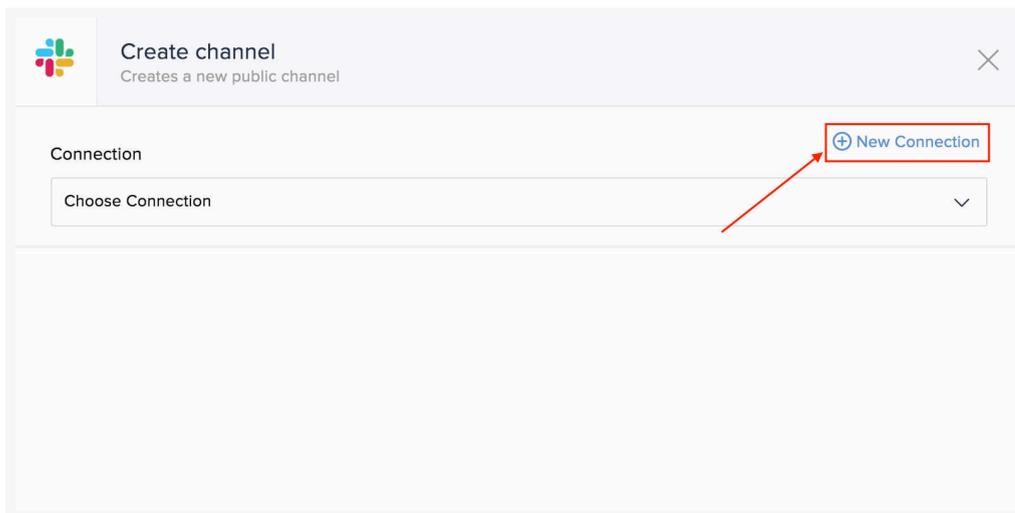
Slack

What is Slack?

Slack is a messaging app for teams. You can create channels to organize conversations, search message history, and add notes and reminders.

How to connect your Slack account to Zoho Flow

1. Select the required trigger or action. If you select a trigger, click **Next**.
2. If there are no existing Slack connections in your account, click **Connect**. Otherwise, click **New connection**.



3. Alternatively, you can create a new connection by navigating to **Settings**, then **Connections**. Click **Create connection** and choose **Slack**.
4. Enter a connection name and click **Authorize**.
5. Enter the details of your Slack account in the pop-up that appears.
6. Click **Authorize** to allow Zoho Flow to access your account.

API documentation

If you experience any Slack-related errors in your flows or if you wish to learn more about the Slack API, the API documentation can be found [here](#).

[Learn how to fix app-specific errors using API documentation](#)

Triggers and actions available in Zoho Flow

Triggers

[New channel](#)

Use this trigger to create a new project or event when a new channel is created.

[New message posted to private channel](#)

This trigger lets you create to-dos, tickets, or notes based on messages in a private channel.

[New message posted to public channel](#)

Set reminders in your calendar or post on social media for messages in a specific public channel.

[New user](#)

Send a welcome message in Slack when a new user is added, and add them to your accounting and marketing software.

[Starred message](#)

This trigger allows you to create leads, add comments to tasks, or send an email when a message is starred.

Actions

[Create channel](#)

Create channels based on new folders, form entries, or on a schedule (such as every year) using this action.

[Create reminder](#)

Use this action to create reminders for scheduled meetings, task due dates, and deal deadlines.

[Fetch user - By ID](#)

When a message is starred, use this action to fetch details about the user who sent the message.

[Fetch user - By name](#)

Fetch user details based on assigned tickets or tasks and send a direct message to notify them.

[Fetch user - By username](#)

Fetch user details based on the Slack username available in messages to assign tasks or deals.

[Send direct message](#)

This action lets you send direct messages when a leave request is approved, or to remind the user a day before their task is due.

[Send private channel message](#)

Use this action to send private channel messages for low product quantity in inventory, updated orders, or canceled orders.

[Send public channel message](#)

This action allows your marketing team to know when there is a new unsubscribe, social media mention, or email bounce.

[Set channel topic](#)

Update your channel topic for new campaigns or calendar events using this action.

[Update profile](#)

This action lets you update profile details based on emails or updated data in your subscription management tool.