Zoho Corporation

Zoho Creator

What is Zoho Creator?

Zoho Creator is a development platform that helps you launch custom, mobile-ready apps without requiring coding skills. You can build new apps or install pre-built ones, customize what users see, and manage databases.

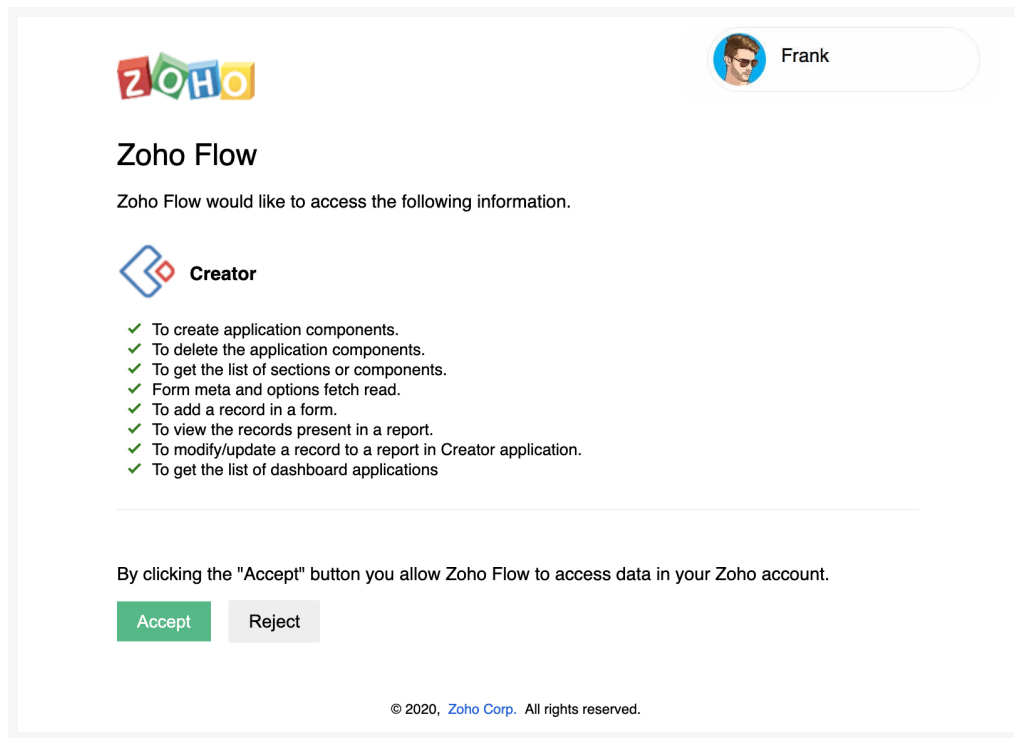## How to connect your Zoho Creator account to Zoho Flow

1. Select the trigger or action required. If you select a trigger, click **Next**.

2. If there are no existing Zoho Creator connections in your account, click **Connect**. Otherwise, click **New connection**.

Alternatively, you can create a new connection by navigating to **Settings**, then **Connections**. Click **Create connection** and choose **Zoho Creator**.

3. Enter a connection name and click **Authorize**.

4. Click **Accept** and allow Zoho Flow to access your account.

API documentation

If you experience any Zoho Creator-related errors in your flows or if you wish to learn more about the Zoho Creator API, the API documentation can be found here.

Learn how to fix app-specific errors using API documentation

Triggers and actions available in Zoho Flow

Triggers

New record

Use this trigger to send confirmation emails, add data to spreadsheet, or add rows to reports when a new record is created.

Updated record

This trigger allows you to update data in other apps and be notified via chat when an existing record is updated.

Actions

Create record

Create records in your application based on spreadsheet rows, emails, or tasks.

Fetch record

Fetch a record to check if it is available and update it.

Update record

Use this action to update a record based on updates in your CRM, inventory, or other applications.

Note:

1. While mapping values for multi-select and checkbox fields, separate values using a comma.

2. "Custom value for Lookup" field will only accept **Record ID**.

3. In *Fetch record* action, to search for a record using a sub-field, configure the formula to **${variablename.mainfield.subfield}**. For example, if your trigger variable name is **fetchrecord**, and you need to search for a record using **City** from **Address**, use the formula **${fetchrecord.address.city}**.

Common problems

1. **The flow does not trigger when a record is created or updated**
   If a record is created or updated through Deluge, Creator does not support triggering. You must create or update the records manually to trigger your flow.