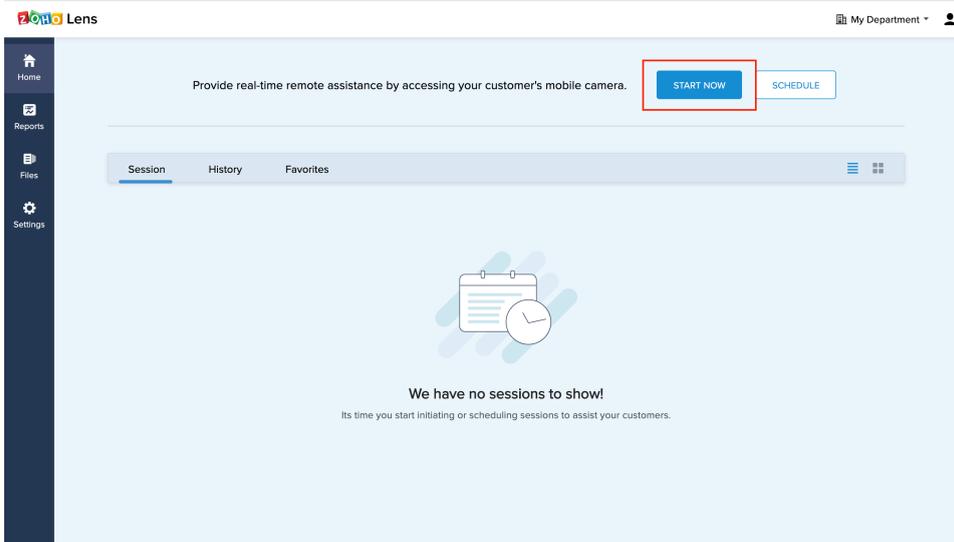




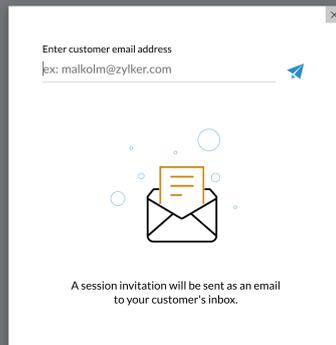
How to start a session

This section will explain how you can start a remote assistance session in Zoho Lens.

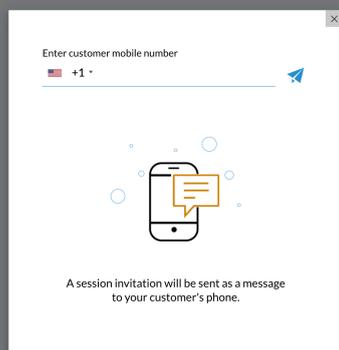
- Go to lens.zoho.com. Log in to your account using your Zoho credentials.
- To start a session, click **START NOW**.



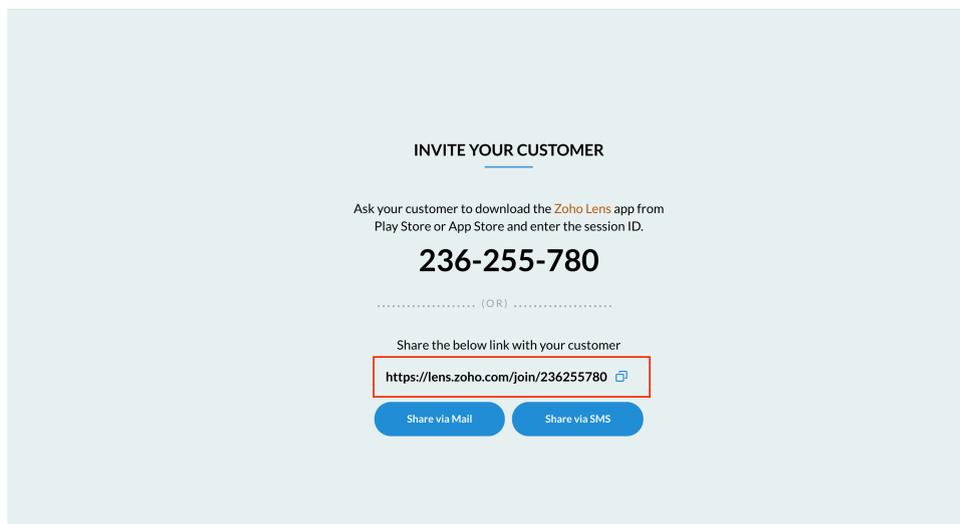
- Zoho Lens offers four ways to start a remote assistance session. You can choose whichever one you prefer:
 - Guide to the Zoho Lens customer app: Guide your customer to download the Zoho Lens customer app from the Play Store or App Store and ask them to enter the session ID.
 - Email invitation: Enter your customer's email address in the space provided and click the **Invite** button.



- SMS invitation: Enter your customer's mobile number in the space provided and click the **Invite** button.



- Send link: Copy the invitation link given and send the link to your customer through IM/Chat.



Click [here](#) to learn the steps your customer needs to follow to join a session.