



Add SAML custom app

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❗ General Info: The free plan allows you to add only up to 3 non-Zoho apps.

📄 Note: Check our app directory to see if the app you need is already integrated with Zoho Directory, or [request an integration](#).

Prerequisites

Permissions required to perform this action:

- Add apps
- Assign apps

Add SAML custom app:

1. Sign in to [Zoho Directory](#), then click **Admin Panel** in the left menu.
2. Go to **Applications**, click **Add Application**, then click **Create Custom App**.
3. Name the app, and enter the description if needed.
4. Click **Select SSO mode**, then select **SAML** under *Sign-In Type*.
5. Enter all *SAML details*.

6. Perform *Attribute Mapping* if it's necessary for the app you're configuring.

The screenshot shows the Zoho One Applications management interface. On the left is a sidebar with navigation links: Back to Home, Dashboard, Organization, Applications (selected), Users, Admins, Groups, Domains, Security, Marketplace, and Active Directory. The main area displays a list of applications with columns for APP NAME and Member(s). Applications listed include Alert Ops (3 Member(s)), AppDynamics (1 Member(s)), Assist (1 Member(s)), Atlassian (2 Member(s)), BambooHR (1 Member(s)), Bonusly (2 Member(s)), Books (1 Member(s)), and CRM (1 Member(s)).

Overlaid on the right is the 'Integrate application' dialog box. It contains the following sections:

- Check the details of your account**
 - Sign-in URL: ewfgerg
 - Sign-out URL: ererf
 - Assertion Consumer Service URL: erf
 - Issuer: ererf
 - Relay State: erger
- CREDENTIALS DETAILS**
User identification on the SAML request.
 - Name ID format: Application Username
 - Email Address: [dropdown]
 - Email ID Prefix: [dropdown]
- ATTRIBUTE MAPPING**
List of SAML attributes need to be sent in SAML assertion.

Attribute Name	Format	Attribute Value
ergerbel	Basic	First Name

At the bottom of the dialog are 'Done' and 'Cancel' buttons.

7. Click **Done**, then click **Create**.

8. Click **Manage App** to assign the app to users. Click **Open the app** to start using the app, or click **OK** to continue adding apps.